



CERTIFIED LANGUAGES
INTERNATIONAL

CLI's Telephone and Video Remote Interpreting Services



Speak any language in seconds.

CLI COMPANY OVERVIEW



CERTIFIED LANGUAGES
INTERNATIONAL

20 years
of **INTERPRETING EXCELLENCE**



On-Demand Telephone Interpreting Services 24/7/365 in 200+ Languages



Document Translation & Transcription Services in 100+ Languages



Bilingual Language Proficiency & Interpreter Skills Assessment Services

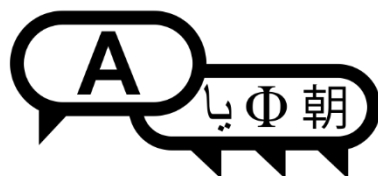


Video Remote Interpreting (VRI) Services

CLI



**Collaborative
implementation
& partnership**



**Languages of
lesser diffusion**



**Professional,
U.S.-based
interpreters**



**Scalability &
connection times**

1 in 5



20% of all people living in the U.S. speak a language other than English at home

Top 10 Languages Spoken in the U.S. After English:

- Korean
- German
- Arabic
- Russian
- French
- French Creole
- Spanish
- Chinese
- Tagalog
- Vietnamese

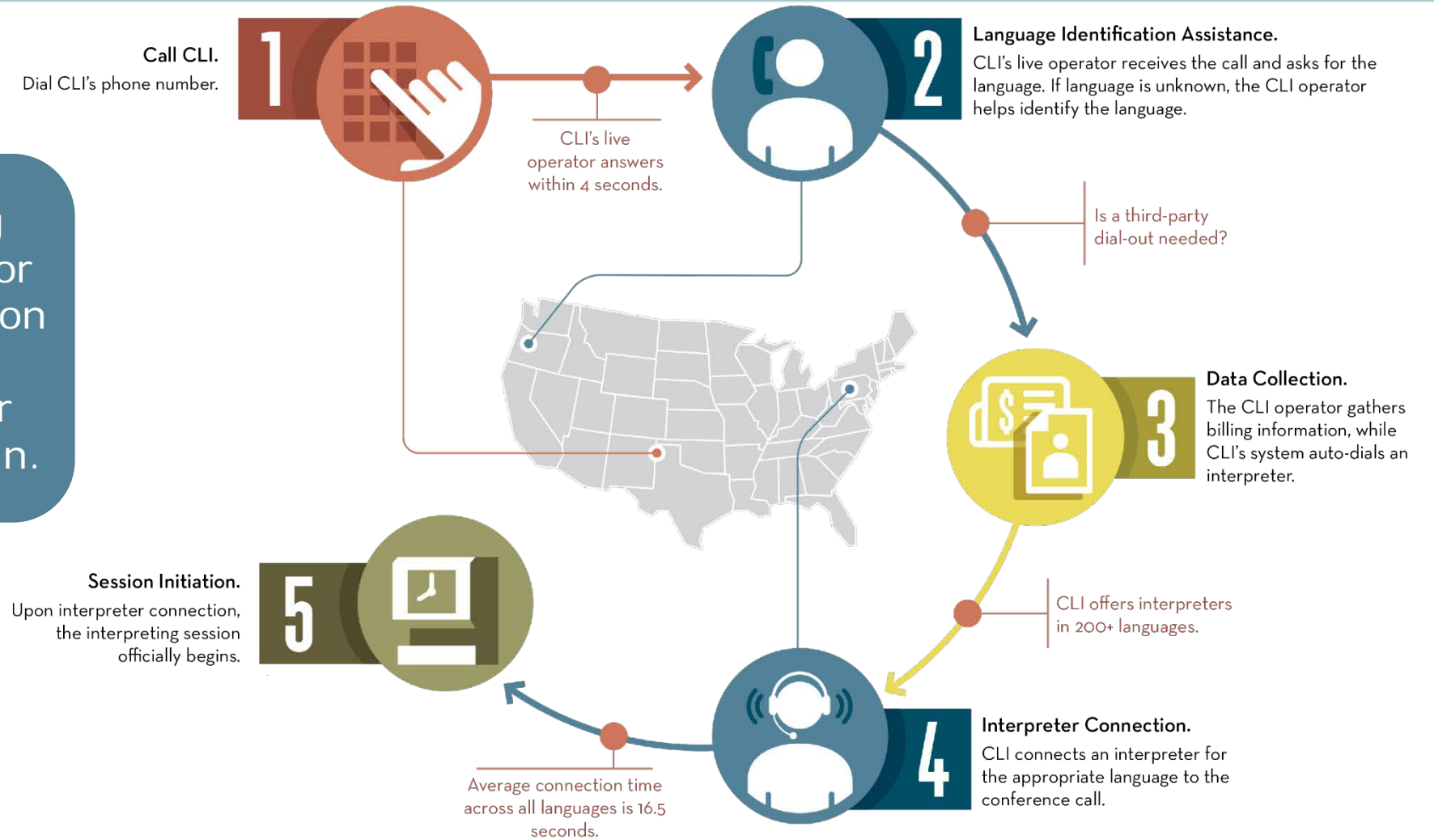
OVER-THE-PHONE INTERPRETING SERVICES



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ACCESSING INTERPRETERS: HOW IT WORKS

With each incoming call, the CLI operator receives a notification indicating that an individual from your company is calling in.

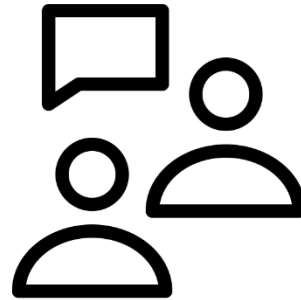


We connect callers with **professional interpreters** in a matter of seconds.



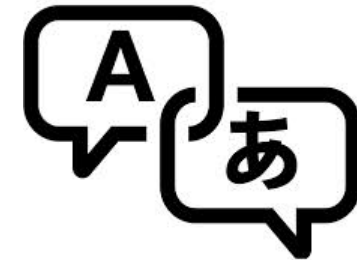
4 SECONDS

*Average speed
of answer*








9.6 SECONDS

*Average connection
time for Spanish*



16.5 SECONDS

*Average connection time
for all languages*

-  U.S.-based interpreters
-  Rare languages
-  Innovation & human care
-  Scalable, quick connections
-  Customized service implementation

VIDEO REMOTE INTERPRETING (VRI)



Speak any language in seconds.

Access a professional, experienced interpreter in just a few clicks:



Log in by choosing department from drop down menu



Enter customer information if required



Connect to interpreter



End session

SERVICE FEATURES

- Highest security available with a private, encrypted network
- VRI platform was designed with HIPAA compliance in mind
- Text box “white board” available to display written information
- Detailed, customizable reporting and billing for top accountability

CLI's spoken language VRI interpreters are highly qualified:

- Have HIPAA certification, renewed annually
- Complete a rigorous medical interpreting exam
- Hold industry-specific proficiency

2 YEARS



Minimum interpreting
experience required for
CLI interpreters

40 HOURS



Minimum amount of
training required for CLI
interpreters

7.68 YEARS



Average length of
interpreting experience
prior to joining CLI

THANK YOU!

If you are interested in more information, please contact our Sales Support department [here](#).

